

## Annex 1 – Data

| Data type                | Cases brought forward | New cases | Completed  | Outstanding | Completeness as % of membership |
|--------------------------|-----------------------|-----------|------------|-------------|---------------------------------|
| <b>ACTIVES</b>           |                       |           |            |             |                                 |
| <b>36,761</b>            |                       |           |            |             |                                 |
| Addresses                | 353                   | 19        | 28         | 344         | 99.064%                         |
| Forename                 | 2                     | 1         | 3          | 0           | 100.00%                         |
| Surname                  | 0                     | 0         | 0          | 0           | 100.000%                        |
| Date of birth            | 5                     | 2         | 1          | 6           | 99.984%                         |
| NI number                | 53                    | 3         | 46         | 10          | 99.973%                         |
| Title                    | 1                     | 3         | 1          | 3           | 99.992%                         |
| Sex mismatch             | 9                     | 10        | 7          | 12          | 99.967%                         |
| Format of hours          | 4                     | 9         | 13         | 0           | 100.000%                        |
| Date joined Fund missing | 0                     | 0         | 0          | 0           | 100.000%                        |
| Payroll ref missing      | 27                    | 5         | 13         | 19          | 99.948%                         |
| Casual hours missing     | 361                   | 0         | 214        | 147         | 99.600%                         |
| Leaver forms missing     | 449                   | 0         | 81         | 368         | 98.999%                         |
|                          |                       |           |            |             |                                 |
| <b>Total</b>             | <b>1,264</b>          | <b>52</b> | <b>407</b> | <b>909</b>  | <b>99.79%</b>                   |
| <b>DEFERREDS</b>         |                       |           |            |             |                                 |
| <b>41,265</b>            |                       |           |            |             |                                 |
| Addresses                | 4,110                 | 37        | 7          | 4140        | 89.967%                         |
| Forename                 | 1                     | 0         | 1          | 0           | 100.00%                         |
| Surname                  | 0                     | 0         | 0          | 0           | 100.000%                        |
| Date of birth            | 2                     | 1         | 2          | 1           | 99.999%                         |
| NI number                | 1                     | 48        | 1          | 48          | 99.884%                         |
| Title                    | 0                     | 0         | 0          | 0           | 100.000%                        |
| Sex mismatch             | 0                     | 0         | 0          | 0           | 100.000%                        |
| Format of hours          | 0                     | 0         | 0          | 0           | 100.000%                        |
| Date joined Fund missing | 0                     | 0         | 0          | 0           | 100.000%                        |
| Historic refunds         | 660                   | 0         | 169        | 491         | 98.905%                         |
| <b>Total</b>             | <b>4,774</b>          | <b>86</b> | <b>180</b> | <b>4680</b> | <b>98.87%</b>                   |
| <b>PENSIONERS</b>        |                       |           |            |             |                                 |
| <b>28,317</b>            |                       |           |            |             |                                 |
| Addresses                | 78                    | 1         | 0          | 79          | 99.960%                         |
| Forename                 | 0                     | 0         | 0          | 0           | 100.000%                        |
| Surname                  | 0                     | 0         | 0          | 0           | 100.000%                        |
| Date of birth            | 0                     | 0         | 0          | 0           | 100.000%                        |
| NI number                | 1                     | 1         | 2          | 0           | 100.000%                        |
| Title                    | 0                     | 0         | 0          | 0           | 100.000%                        |
| Sex mismatch             | 3                     | 0         | 3          | 0           | 100.000%                        |
| <b>Total</b>             | <b>82</b>             | <b>2</b>  | <b>5</b>   | <b>79</b>   | <b>99.96%</b>                   |
| <b>DEPENDANTS</b>        |                       |           |            |             |                                 |
| <b>4,454</b>             |                       |           |            |             |                                 |
| Addresses                | 31                    | 0         | 2          | 29          | 99.907%                         |
| Forename                 | 0                     | 0         | 0          | 0           | 100.000%                        |
| Surname                  | 0                     | 0         | 0          | 0           | 100.000%                        |
| Date of birth            | 0                     | 0         | 0          | 0           | 100.000%                        |
| NI number                | 22                    | 0         | 22         | 0           | 100.000%                        |
| Title                    | 0                     | 0         | 0          | 0           | 100.000%                        |
| Sex mismatch             | 0                     | 0         | 0          | 0           | 100.000%                        |
| <b>Total</b>             | <b>53</b>             | <b>0</b>  | <b>24</b>  | <b>29</b>   | <b>99.91%</b>                   |

## Annex 2 - Quarterly performance charts

